

## Computer Systems Conversion on February 1

The final step of the merger of Winslow Community FCU and Connected CU previously approved by Members and Regulators is to merge our computer systems together. Beginning Friday, January 29, 2021 at 4:00 p.m. both credit unions computer systems will undergo a conversion bringing the two systems together. There will be some service interruptions during this process. On Monday, February 1, 2021 at approximately 8:00 a.m., the system conversion will be completed and Winslow Community FCU members will be fully integrated with Connected Credit Union. Please watch your mail for important dates and times that may impact access to your accounts. Please also take this opportunity to update your personal information with your local branch. As mailing addresses, cell phones and email addresses change, it's important to update your information with the credit union. It's also important to be aware that some items such as debit cards are non-forwardable by the post office.

## We're Here For You

Our lobbies may be temporarily closed, but our remote digital products and services allow you to access your accounts 24/7 from anywhere.

- **Online Banking.** Access your accounts, transfer funds, make payments and more. You can self-enroll at [connectedcreditunion.org](http://connectedcreditunion.org).
- **Mobile Banking with Remote Check Deposit.** Deposit checks conveniently from your smartphone. Download the Connected Credit Union app from the app store or Google play.
- **Electronic Bill Pay.** Create one time or recurring payments through online banking.
- **iPay Quickpay.** Use your Alexa-enabled device to access your account and make/schedule payments.
- **Online Loan Application.** Apply online 24/7.

## Annual Meeting to Be Held Virtually

The 54th Annual Meeting of Connected Credit Union will be held virtually at 5:00 p.m. on **Thursday, March 18, 2021**. All members and guests are invited to attend the meeting of the Credit Union shareholders.

If you wish to participate in the virtual annual meeting, please email [ANNMTG21@connectedcreditunion.org](mailto:ANNMTG21@connectedcreditunion.org) for details.

There are two seats up for election on our Board of Directors. The Nominating Committee chaired by Dennis Scates has convened and is placing the following two incumbents in nomination, each for a three-year term: **Miles Whitlock** and **Patty Hewett**. As a credit union member/owner, you have the right to participate in the democratic process by electing a member in good standing to serve as a volunteer Director. Any member/owner can be nominated to the Board of Directors by filing a "Petition to Nominate." Contact the Credit Union office for details. We look forward to having you join us on March 18.



## ENERGY LOANS

Call or apply online today!



connectedcreditunion.org

### Main Office

85 Civic Center Drive · PO Box 1096  
Augusta, ME 04332-1096  
207.623.3857 | 1.800.464.3773

### Lobby Hours

Monday–Friday  
8:30 A.M.– 4:30 P.M.

### Drive-Up Hours

Monday–Friday  
8:00 A.M.– 4:30 P.M.

### Winslow Branch

12 Monument Street  
Winslow, ME 04901  
207.872.2636 | 1.855.946.2328

### Lobby Hours

Monday–Wednesday  
8:30 A.M.– 4:30 P.M.  
Thursday 8:30 A.M.– 5:00 P.M.  
Friday 8:30 A.M.– 6:00 P.M.

### Drive-Up Hours

Monday–Wednesday  
8:00 A.M.– 4:30 P.M.  
Thursday 8:00 A.M.– 5:00 P.M.  
Friday 8:00 A.M.– 6:00 P.M.

### Credit Union Holidays

We will be closed on:

- New Year's Day
- Martin Luther King, Jr. Day
- Presidents' Day
- Patriots' Day
- Memorial Day
- Independence Day
- Labor Day
- Indigenous Peoples' Day
- Veterans Day
- Thanksgiving
- Christmas Eve Closing at noon
- Christmas Day
- New Year's Eve
- Closing at 2:00 P.M.

Connected Credit Union's privacy notice can be found on our website at [connectedcreditunion.org](http://connectedcreditunion.org)



Federally Insured by NCUA



## Retirement News!

**Diane Nickerson** has retired from the credit union after 26 years of dedicated service. Diane began with us as a friendly face on our Teller Line and then transitioned to our Loan Department, as a Loan Officer where she has remained for most of her career. Diane is now looking forward to spending time with her family which includes her two grandchildren. Her favorite title to be called these days is "Nana." As Diane embarks on this next exciting chapter in her life, we are full of appreciation for the dedication and commitment she has shown over the years. While we will miss her here in our Augusta office, we know exciting things await her as she moves forward.

**Linda Fraser Piselli** has also retired from Connected Credit Union after 19 years of dedicated service. Linda has been another friendly face over the years with her role as our Debt Resolution Specialist. Throughout Linda's career, she has always put the credit union first and word has it, she may have submitted her retirement request on more than one occasion. She has made the decision this time to take the ultimate leap, realizing it's time to enjoy spending time with her family. Linda's loyalty and commitment to the credit union over the years has been exemplary and we are grateful for her time here. She remains very active with her family and their family-owned businesses, she will likely be busier during her retirement than she anticipates.

We are grateful to have had Diane and Linda as part of our credit union family for so many years. They will be missed by members and staff alike. We wish them well in their retirement and in their future endeavors.

### Recreational Loans

#### Snowmobiles and ATVs

Affordable payment options to fit your budget so you can get out and enjoy what Maine has to offer!

Rates as low as **3.49%** APR\*

\*Annual Percentage Rate. Loans subject to credit approval. Rate and terms based on credit worthiness. Consult with a loan officer for more information. Membership eligibility required.



## Welcome!

**Matt Ruppert** is the newest addition to our lending team! Matt comes to us with credit union experience and is excited to be part of our Connected Credit Union family. In his spare time, he enjoys playing the guitar, he and his wife also enjoy traveling. Fun fact about Matt: he also worked in Disney World! Be sure and give him a warm welcome. Matt is here for all your lending needs!

## Inactive/Dormant Accounts

Any share accounts having less than a \$50.00 balance that has had "no activity" for two years is subject to a \$15.00 annual fee. If the fee causes the account to fall below the minimum balance required, the account will be closed. Notification will be mailed to closed accounts.

## Abandoned Accounts

Accounts with no member-initiated activity for 3 years are considered abandoned by the state. If you have not made a deposit to your account recently, please do so to prevent your account from being considered abandoned. If your account becomes abandoned, we are required by law to turn the funds over to the State of Maine. Notification will be mailed to affected accounts prior to funds being turned over to the state.

CCU Mobile Users: watch for our mobile upgrade coming in 2021!

